

Aweh Africa Backpackers

- Terms and Conditions -



House rules

- Don't do anything you don't want to be done to yourself.
- Respect other guest's space, privacy and property.
- Respect our animals (Dogs and cat)
- No noise after 10 pm
- No parties at our property
- No intoxicated swimming, and no swimming past 10pm
- Swim at your own risk. We have a 2 meter deep pool and no life guards on site.
- No smoking inside the house
- Save Water and Electricity
- Sanitize hands and take temperature when entering the property
- Clean after yourself (Do your own dishes, leave bathrooms clean)
- Respect the privacy of other guests using the bathrooms: also respect cultural sensibilities of other guests – do not behave in a manner that others will find offensive
- We are fully self-catering. You can bring your own food and drinks, and are welcome to cook in our fully furnished kitchen.
- The use or possession of drugs is forbidden on our property, in accordance with South African Law.
- Discrimination on the bases of race, religion or political orientation is strongly forbidden.
- No guest may steal or remove property of the Backpackers.
- Other people's property is not allowed to be used without permission.
- In case of accidental damage, we ask you kindly to report these. Otherwise it will be considered vandalism.
- Dorm rooms are shared space between various travellers. Be mindful of other guests in your room, e.g. no loud phone conversations at 3am, no sharing beds with your partner etc.
- Dorm rooms are equipped with locker space for personal valuables. You must provide a travel lock to be able to lock them. There are safes available, where only our staff has access to. Would you wish to make use of them, our staff will happily assist you.
- Kitchen, Lounge, Braai area, Pool area is all communal area and there to be enjoyed by everyone.

Booking policy

- Every booking has to be confirmed by a non-refundable deposit.
- Bookings will be only confirmed once proof of payment of a 30% - 100% deposit has been provided. The deposit amount depends on: Travel Season, platform used for booking, size of group and duration of stay. The payable deposit amount will be provided on the various booking-platforms cooperating with Aweh Africa Backpackers during the booking process, or stated on the invoice directly produced by Aweh Africa Backpackers.
- Deposits are non-refundable.
- Deposits will be kept in case of cancellations or no-shows.
- In case part of the booking is cancelled (numbers of people or number of days) the previously stipulated percentage of the price for those days/people will be deducted from the paid deposit.
- At this point of the pandemic, we expect people to know about the risks of traveling, and booking places in advance. So in case of a hard lockdown, we allow you to move the booking ones to a different time, however deposits remain non-refundable.
- Check-in time: 2pm – 9pm / Check-out time: till 10am

Covid-19

Due to Covid19, please be aware that you are staying at Aweh Africa Backpackers at your own risk.

Please ensure that you sanitize and wash your hands regularly.

Please wear masks in communal areas and maintain 1,5 meter distance to other guests where possible.

There are sanitizers at every corner, there is a Jik spray bottle in the kitchen. Please spray surfaces after you used them. There are high-alcohol sanitizers in communal bathrooms, please spray showers and tabs after use.

Extra Services

- There is a Laundry Service available (Washing, Drying, Folding). It takes 24 hours and costs R50 per load (one washing basket). In case you'd like items ironed, there is an iron available.
- You can book Dinner at 50R a plate by noon of the same day. It is a changing menu. You'll eat with the rest of the Aweh Family. It is your responsibility to clarify any dietary special needs or wishes at the time of order.
- There are up to three parking spots in our garage reserved for guests. Quantum buses and high cars (roof racks) won't fit in the garage. These and any extra cars, can be taken to a secure parking area, two streets down from us. It is a gated area with security guards. We gladly drop and pick you up from there. Parking gates are open from 5am – 11pm.